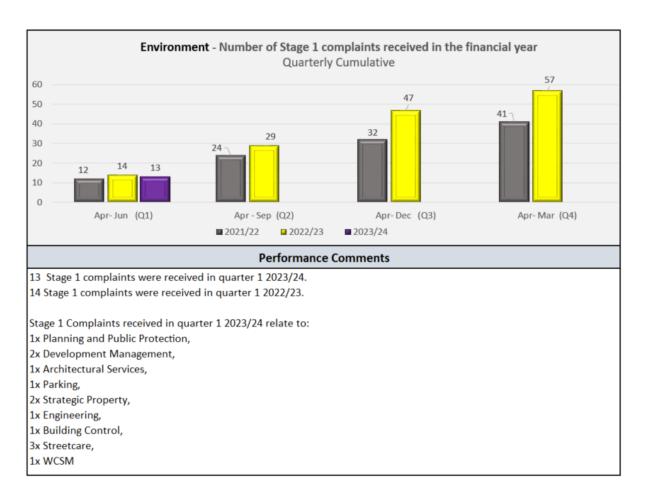
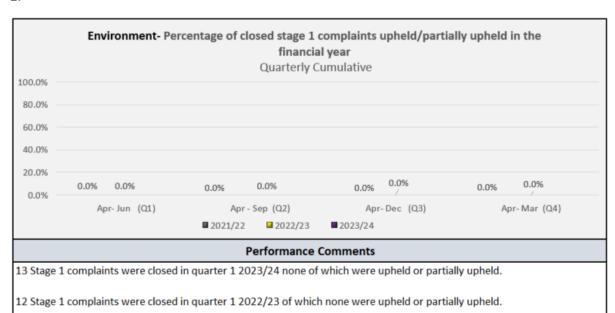


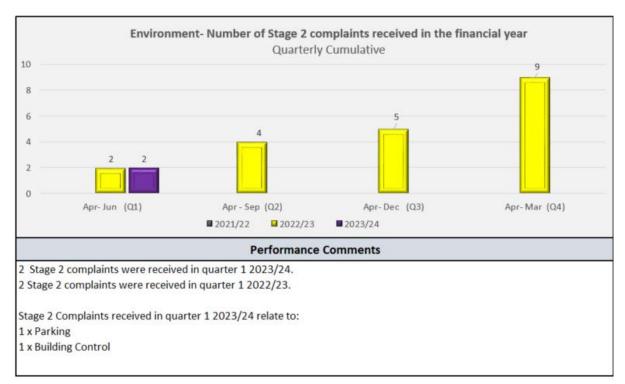
Performance Measures

Appendix 2 – Environment Directorate Compliments and Complaints Quarter 1 (1st April - 30th June) - 2023/24

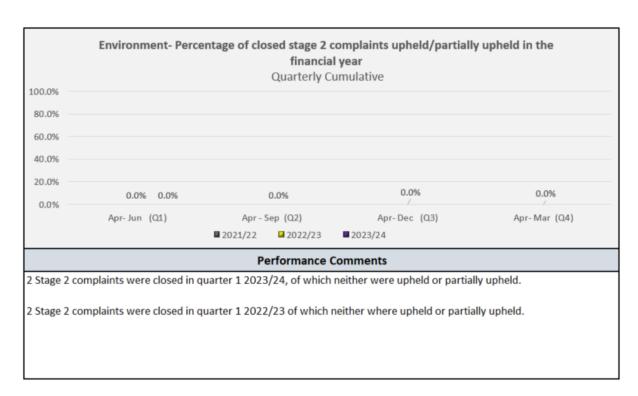


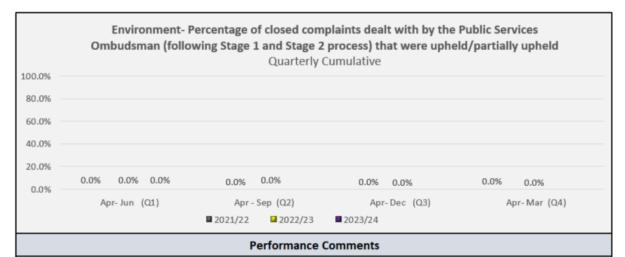
2.





4.





No ombudsman complaints have been received following the stage 1 and stage 2 process for quarter 1 for the previous 3 years.

6.

